

# Course Syllabus

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Tuesday & Thursday, 1:00-2:15pm, WH004

**Course Goal:** By the end of the semester, students will be able to propose and defend an IT strategy that addresses a problem or fulfills a business/organizational need.

**Course Information** for policies and procedures.











Instructor: Charles McClary

Office: n/a

Contact: 812-855-4981; cmclary@iu.edu

Office Hours: By appointment only (Please email to confirm time).

## Assignments Summary:

Date	Details	
Tue Jan 10, 2017	 <b>AP_1_1</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807501">https://iu.instructure.com/courses/1627919/assignments/6807501</a> )	due by 2:15pm
Thu Jan 12, 2017	 <b>Warm-up 1: IT Mgmt Purpose, Value &amp; Core Capabilities</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807475">https://iu.instructure.com/courses/1627919/assignments/6807475</a> )	due by 1pm
	 <b>AP_1_2</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807504">https://iu.instructure.com/courses/1627919/assignments/6807504</a> )	due by 2:15pm
Sun Jan 15, 2017	 <b>Quiz 1: IT Mgmt Purpose of IT &amp; Course Introduction</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807497">https://iu.instructure.com/courses/1627919/assignments/6807497</a> )	due by 11pm
Tue Jan 17, 2017	 <b>Warm-up 2: Intro to IT Mgmt, Culture &amp; Structure</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807464">https://iu.instructure.com/courses/1627919/assignments/6807464</a> )	due by 1pm
	 <b>AP_2_1</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807511">https://iu.instructure.com/courses/1627919/assignments/6807511</a> )	due by 2:15pm
	 <b>Warm-up 3: IT Mgmt Communications &amp; Strategy</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807485">https://iu.instructure.com/courses/1627919/assignments/6807485</a> )	due by 1pm
	 <b>AP_2_2</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807512">https://iu.instructure.com/courses/1627919/assignments/6807512</a> )	due by 2:15pm

Thu Jan 19, 2017

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**i** [iRAT 1 \(https://iu.instructure.com/courses/1627919/assignments/6807533\)](https://iu.instructure.com/courses/1627919/assignments/6807533) due by 2:15pm

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**i** [iRAT 1 \(https://iu.instructure.com/courses/1627919/assignments/6807544\)](https://iu.instructure.com/courses/1627919/assignments/6807544) due by 2:15pm

Sun Jan 22, 2017

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**i** [Quiz 2: IT Mgmt Culture, Structure, Communications & Strategy \(https://iu.instructure.com/courses/1627919/assignments/6807489\)](https://iu.instructure.com/courses/1627919/assignments/6807489) due by 11pm

Tue Jan 24, 2017

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**i** [Warm Up 4: Software Applications \(https://iu.instructure.com/courses/1627919/assignments/6807462\)](https://iu.instructure.com/courses/1627919/assignments/6807462) due by 1pm

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**i** [AP\\_3\\_1 \(https://iu.instructure.com/courses/1627919/assignments/6807513\)](https://iu.instructure.com/courses/1627919/assignments/6807513) due by 2:15pm

Thu Jan 26, 2017

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**i** [Warm Up 5: Hardware Architecture \(https://iu.instructure.com/courses/1627919/assignments/6807487\)](https://iu.instructure.com/courses/1627919/assignments/6807487) due by 1pm

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**i** [AP\\_3\\_2 \(https://iu.instructure.com/courses/1627919/assignments/6807514\)](https://iu.instructure.com/courses/1627919/assignments/6807514) due by 2:15pm

Sun Jan 29, 2017

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**i** [Quiz 3: Software and Hardware \(https://iu.instructure.com/courses/1627919/assignments/6807461\)](https://iu.instructure.com/courses/1627919/assignments/6807461) due by 11pm

Tue Jan 31, 2017

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**i** [Warm Up 6: Operating Systems \(https://iu.instructure.com/courses/1627919/assignments/6807481\)](https://iu.instructure.com/courses/1627919/assignments/6807481) due by 1pm

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**i** [AP\\_4\\_1 \(https://iu.instructure.com/courses/1627919/assignments/6807515\)](https://iu.instructure.com/courses/1627919/assignments/6807515) due by 2:15pm

Thu Feb 2, 2017

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**i** [Warm Up 7: Networking \(https://iu.instructure.com/courses/1627919/assignments/6807470\)](https://iu.instructure.com/courses/1627919/assignments/6807470) due by 1pm

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**i** [AP\\_4\\_2 \(https://iu.instructure.com/courses/1627919/assignments/6807516\)](https://iu.instructure.com/courses/1627919/assignments/6807516) due by 2:15pm

Sun Feb 5, 2017

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**i** [Quiz 4: Operating Systems and Networking \(https://iu.instructure.com/courses/1627919/assignments/6807491\)](https://iu.instructure.com/courses/1627919/assignments/6807491) due by 11pm

Tue Feb 7, 2017

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**i** [Warm Up 8: Data Management Part 1 \(https://iu.instructure.com/courses/1627919/assignments/6807477\)](https://iu.instructure.com/courses/1627919/assignments/6807477) due by 1pm

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**i** [AP\\_5\\_1 \(https://iu.instructure.com/courses/1627919/assignments/6807517\)](https://iu.instructure.com/courses/1627919/assignments/6807517) due by 2:15pm

Thu Feb 9, 2017

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**i** [Warm Up 9: Data Management Part 2 \(https://iu.instructure.com/courses/1627919/assignments/6807473\)](https://iu.instructure.com/courses/1627919/assignments/6807473) due by 1pm

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**i** [AP\\_5\\_2 Database Construction \(https://iu.instructure.com/courses/1627919/assignments/6807518\)](https://iu.instructure.com/courses/1627919/assignments/6807518) due by 2:15pm

Sun Feb 12, 2017

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**i** [Quiz 5: Database Management \(https://iu.instructure.com/courses/1627919/assignments/6807492\)](https://iu.instructure.com/courses/1627919/assignments/6807492) due by 11pm

	<b>Wi</b> <b>Warm Up 10: Risk Management</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807471">https://iu.instructure.com/courses/1627919/assignments/6807471</a> )	due by 1pm
Tue Feb 14, 2017	<b>Wi</b> <b>AP_6_1</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807519">https://iu.instructure.com/courses/1627919/assignments/6807519</a> )	due by 2:15pm
	<b>Wi</b> <b>iRAT 2</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807534">https://iu.instructure.com/courses/1627919/assignments/6807534</a> )	due by 2:15pm
	<b>Wi</b> <b>tRAT 2</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807545">https://iu.instructure.com/courses/1627919/assignments/6807545</a> )	due by 2:15pm
Thu Feb 16, 2017	<b>Wi</b> <b>Warm Up 11: Cloud Services</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807459">https://iu.instructure.com/courses/1627919/assignments/6807459</a> )	due by 1pm
	<b>Wi</b> <b>AP_6_2</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807520">https://iu.instructure.com/courses/1627919/assignments/6807520</a> )	due by 2:15pm
Sun Feb 19, 2017	<b>Wi</b> <b>Quiz 6: Risk Management and Cloud Computing</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807496">https://iu.instructure.com/courses/1627919/assignments/6807496</a> )	due by 11pm
Tue Feb 21, 2017	<b>Wi</b> <b>Mid-Term Exam</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807537">https://iu.instructure.com/courses/1627919/assignments/6807537</a> )	due by 1pm
Thu Feb 23, 2017	<b>Wi</b> <b>Warm-up 12: Project Mgmt - Part 1</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807466">https://iu.instructure.com/courses/1627919/assignments/6807466</a> )	due by 1pm
	<b>Wi</b> <b>AP_7_2</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807521">https://iu.instructure.com/courses/1627919/assignments/6807521</a> )	due by 2:15pm
	<b>Wi</b> <b>Peer Evaluation #1</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807539">https://iu.instructure.com/courses/1627919/assignments/6807539</a> )	due by 11pm
Tue Feb 28, 2017	<b>Wi</b> <b>Warm-up 13: Project Mgmt - Part 2</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807458">https://iu.instructure.com/courses/1627919/assignments/6807458</a> )	due by 1pm
	<b>Wi</b> <b>AP_8_1</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807522">https://iu.instructure.com/courses/1627919/assignments/6807522</a> )	due by 2:15pm
Thu Mar 2, 2017	<b>Wi</b> <b>Warm-up 14: Project Mgmt - Part 3</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807457">https://iu.instructure.com/courses/1627919/assignments/6807457</a> )	due by 1pm
	<b>Wi</b> <b>AP_8_2</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807523">https://iu.instructure.com/courses/1627919/assignments/6807523</a> )	due by 2:15pm
Sun Mar 5, 2017	<b>Wi</b> <b>Quiz 7: IT Project Management</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807495">https://iu.instructure.com/courses/1627919/assignments/6807495</a> )	due by 11pm
Tue Mar 7, 2017	<b>Wi</b> <b>Warm-up 15: Requirements Intro</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807468">https://iu.instructure.com/courses/1627919/assignments/6807468</a> )	due by 1pm
	<b>Wi</b> <b>AP_9_1</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807524">https://iu.instructure.com/courses/1627919/assignments/6807524</a> )	due by 2:15pm
	<b>Wi</b> <b>iRAT 3</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807535">https://iu.instructure.com/courses/1627919/assignments/6807535</a> )	due by 2:15pm
	<b>Wi</b> <b>tRAT 3</b> ( <a href="https://iu.instructure.com/courses/1627919/assignments/6807546">https://iu.instructure.com/courses/1627919/assignments/6807546</a> )	due by 2:15pm

Thu Mar 9, 2017	<ul style="list-style-type: none"> <li><b>Wi Warm-up 16: Non-Functional Requirements</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807498">https://iu.instructure.com/courses/1627919/assignments/6807498</a>)</li> </ul>	due by 1pm
	<ul style="list-style-type: none"> <li><b>Wi AP_9_2</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807525">https://iu.instructure.com/courses/1627919/assignments/6807525</a>)</li> </ul>	due by 2:15pm
Sun Mar 19, 2017	<ul style="list-style-type: none"> <li><b>Wi Quiz 8: Requirements Management</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807460">https://iu.instructure.com/courses/1627919/assignments/6807460</a>)</li> </ul>	due by 11pm
Tue Mar 21, 2017	<ul style="list-style-type: none"> <li><b>Wi Warm-up 17: Sourcing Strategy</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807494">https://iu.instructure.com/courses/1627919/assignments/6807494</a>)</li> </ul>	due by 1pm
	<ul style="list-style-type: none"> <li><b>Wi AP_10_1</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807499">https://iu.instructure.com/courses/1627919/assignments/6807499</a>)</li> </ul>	due by 2:15pm
Thu Mar 23, 2017	<ul style="list-style-type: none"> <li><b>Wi Warm-up 18: Sourcing Decision-making</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807486">https://iu.instructure.com/courses/1627919/assignments/6807486</a>)</li> </ul>	due by 1pm
	<ul style="list-style-type: none"> <li><b>Wi AP_10_2</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807500">https://iu.instructure.com/courses/1627919/assignments/6807500</a>)</li> </ul>	due by 2:15pm
Sat Mar 25, 2017	<ul style="list-style-type: none"> <li><b>Wi Quiz 10: IT Risk Management</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807467">https://iu.instructure.com/courses/1627919/assignments/6807467</a>)</li> </ul>	due by 6pm
Sun Mar 26, 2017	<ul style="list-style-type: none"> <li><b>Wi Quiz 9: IT Project and Operational Sourcing</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807493">https://iu.instructure.com/courses/1627919/assignments/6807493</a>)</li> </ul>	due by 11pm
Tue Mar 28, 2017	<ul style="list-style-type: none"> <li><b>Wi Warm Up 19: IT Risk Management (Pt.1)</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807488">https://iu.instructure.com/courses/1627919/assignments/6807488</a>)</li> </ul>	due by 1pm
	<ul style="list-style-type: none"> <li><b>Wi AP_11_1</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807502">https://iu.instructure.com/courses/1627919/assignments/6807502</a>)</li> </ul>	due by 2:15pm
Thu Mar 30, 2017	<ul style="list-style-type: none"> <li><b>Wi Warm Up 20: IT Risk Management (Pt.2)</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807465">https://iu.instructure.com/courses/1627919/assignments/6807465</a>)</li> </ul>	due by 1pm
	<ul style="list-style-type: none"> <li><b>Wi AP_11_2</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807503">https://iu.instructure.com/courses/1627919/assignments/6807503</a>)</li> </ul>	due by 2:15pm
	<ul style="list-style-type: none"> <li><b>Wi Project 1: Evaluation Criteria (Contains ALL Project Instructions)</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807542">https://iu.instructure.com/courses/1627919/assignments/6807542</a>)</li> </ul>	due by 11pm
Tue Apr 4, 2017	<ul style="list-style-type: none"> <li><b>Wi Warm Up 21: IT Service Management (Pt. 1)</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807478">https://iu.instructure.com/courses/1627919/assignments/6807478</a>)</li> </ul>	due by 1pm
	<ul style="list-style-type: none"> <li><b>Wi AP_12_1</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807505">https://iu.instructure.com/courses/1627919/assignments/6807505</a>)</li> </ul>	due by 2:15pm
Thu Apr 6, 2017	<ul style="list-style-type: none"> <li><b>Wi Warm Up 22: IT Service Management (Pt. 2)</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807480">https://iu.instructure.com/courses/1627919/assignments/6807480</a>)</li> </ul>	due by 1pm
	<ul style="list-style-type: none"> <li><b>Wi AP_12_2</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807506">https://iu.instructure.com/courses/1627919/assignments/6807506</a>)</li> </ul>	due by 2:15pm
	<ul style="list-style-type: none"> <li><b>Wi iRAT 4</b> (<a href="https://iu.instructure.com/courses/1627919/assignments/6807536">https://iu.instructure.com/courses/1627919/assignments/6807536</a>)</li> </ul>	due by 2:15pm

	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807547">tRAT 4 (https://iu.instructure.com/courses/1627919/assignments/6807547)</a>	due by 2:15pm
Sun Apr 9, 2017	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807484">Quiz 11: IT Service Management (https://iu.instructure.com/courses/1627919/assignments/6807484)</a>	due by 11pm
Tue Apr 11, 2017	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807490">Warm Up 23: IT Service Management (Pt. 3) (https://iu.instructure.com/courses/1627919/assignments/6807490)</a>	due by 1pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807507">AP_13_1 (https://iu.instructure.com/courses/1627919/assignments/6807507)</a>	due by 2:15pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807483">Warm Up 24: Quality Management &amp; Service Evaluation (https://iu.instructure.com/courses/1627919/assignments/6807483)</a>	due by 1pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807508">AP_13_2 (https://iu.instructure.com/courses/1627919/assignments/6807508)</a>	due by 2:15pm
Thu Apr 13, 2017	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807529">Executive Summary - Recommendation (https://iu.instructure.com/courses/1627919/assignments/6807529)</a>	due by 11pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807540">Peer Evaluation #2 (https://iu.instructure.com/courses/1627919/assignments/6807540)</a>	due by 11pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807548">Written Presentation of Technical Evaluation (https://iu.instructure.com/courses/1627919/assignments/6807548)</a>	due by 11pm
Sun Apr 16, 2017	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807463">Quiz 12: Quality Management &amp; Service Evaluation (pt.1) (https://iu.instructure.com/courses/1627919/assignments/6807463)</a>	due by 11pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807531">Extra Credit--GOAL Social Media Policy (https://iu.instructure.com/courses/1627919/assignments/6807531)</a>	due by 11:59pm
Tue Apr 18, 2017	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807472">Warm Up 25: Quality Management &amp; Service Evaluation (Pt. 2) (https://iu.instructure.com/courses/1627919/assignments/6807472)</a>	due by 1pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807509">AP_14_1 (https://iu.instructure.com/courses/1627919/assignments/6807509)</a>	due by 2:15pm
Thu Apr 20, 2017	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807469">Warm-Up 26: Quality Mgmt-Metrics (https://iu.instructure.com/courses/1627919/assignments/6807469)</a>	due by 1pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807510">AP_14_2 (https://iu.instructure.com/courses/1627919/assignments/6807510)</a>	due by 2:15pm
Sun Apr 23, 2017	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807482">Quiz 13: Quality Management &amp; Service Evaluation (pt. 2) (https://iu.instructure.com/courses/1627919/assignments/6807482)</a>	due by 11pm
Thu Apr 27, 2017	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807538">Oral Presentation of Technical Evaluation (https://iu.instructure.com/courses/1627919/assignments/6807538)</a>	due by 2:15pm
	<b>❏</b> <a href="https://iu.instructure.com/courses/1627919/assignments/6807541">Peer Evaluation #3 (https://iu.instructure.com/courses/1627919/assignments/6807541)</a>	due by 11pm
	<b>❏</b> <a href="#">Service Development Portfolio</a>	due by 11pm

<https://iu.instructure.com/courses/1627919/assignments/6807543>

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Fri Apr 28, 2017

**📅 Bonus Pts. for In Class Discussion**  
<https://iu.instructure.com/courses/1627919/assignments/6807527>

due by 11:59pm

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