H 402 Hospital Administration Course Outline and Requirements
Fall Semester 2010

Location: Ballentine
Section number: 16059
Time: Tuesdays and Thursdays 4-5:15pm
Instructor: Sandy DeWeese
   sdeweese@sipdocs.com or 335-2442 (work number)
   339-0304 (home number, call before 9pm)
   Office hours by appointment or before or following class

Text: No required text. Some handouts will be distributed in class.

Overview
This course will discuss healthcare delivery systems, with a primary focus on hospitals. We will discuss the current political, ethical, and social environment in which hospitals function. We will spend time on organizational structure and systems with a mission of healthcare delivery. We will examine the various roles of hospital and healthcare leaders. We will look at the importance of interdependency to make the organization functional for the delivery of patient care.

Requirements
Attendance in class and participation is expected. Attendance will be taken periodically and patterns of unexcused absence will result in loss of course points.

This course has two exams. Exams must be taken when scheduled without exception. Missed exams without approved excuse before exam will not be allowed.

There will be two short (1-2 typed pages plus citation) papers on topical issues in healthcare that will require some current event research. Each paper will have a due date and if the paper is not turned in on time 3 points will be deducted from the total for each class period late without exception.

   Test I and 2—30 points each
   Papers 1 and 2—20 points each
   Total points=100

The code of student ethics will apply to all course activities and assignments. Academic dishonesty, cheating, or plagiarism will not be tolerated.
Course Outline

Aug 31  Introduction
Sept  2  Overview of Healthcare Models
       7  Current Issues in Hospital Administration
       9  Overview of Healthcare Organizations
      14  Healthcare Leadership—The Board of Directors
      16  Continued
      21  Healthcare Leadership—Hospital Administration
      23  Health Care Leadership—Physicians
      28  Leadership, continued
       *Paper #1 due
      30  Ethical dilemma—Who is in Charge?
         In class case study

Oct 5 and 7  No Class
      12  Patient Care Nursing
      14  Measuring Hospital Quality—Lee Ann Horn
      19  John Q (part 1)
      21  John Q (part 2) discussion question
      26  Exam 1
      28  Patient Care—Outreach services

Nov  2  Clinical Support Services
      4  Physical Plant
      9  Sicko (Part 1)
     11  Sicko (Part 2) discussion question
     16  Financial Resources
       *Paper #2 due
     18  Information Systems

23 and 25  No class—Thanksgiving week
     30  Human Resources and Marketing

Dec  2  Current Issues in Hospital Administration—Mark Moore
      7  Medical Practice Management, Course Wrap Up
      9  Exam 2
Requirements

Exams
The first exam will cover material from the first half of the semester. The second exam will cover material from the second half of the semester, it is not a cumulative final. Exam questions will be a combination of multiple choice, short answer and short essay.

Exam #2 Essay question (one typed single spaced page)
Is healthcare a right or privilege? Why? What is your position on government sponsored healthcare--what healthcare, if any, should be offered to all? Who should pay? How? What is an employer's role in paying for healthcare for employees? Think of an example in our current healthcare system where there is a different level of care offered to those who can pay more? Why don't all employers offer health insurance?

Topical Healthcare Papers
Two short (typed, approximately two-three pages) papers will be written on the following current healthcare topics. These are not topics necessarily covered in course lectures. Content can be found in healthcare journals, on the Internet, in newspapers, or news magazines. References should be cited, and points will be lost if references are not cited. Wikipedia is not an academic source. Some of these topics require you to form and defend a personal opinion.

Paper #1—Current Event
Find a recent article in a newspaper, magazine or journal on one of the following topics and summarize the article and state your opinion. Attach the article.
1. Health care reform legislation brings several changes to our system, but does not completely overhaul it. Describe your position on healthcare reform. Will it or how will it affect hospitals?
2. What is the role of the community board for hospitals? Why is this important? Should hospital boards be compensated for their work?
3. Who should pay for healthcare for non-citizens or people in the country illegally?
4. What are the trends in hospital technology? How will they change care?
Paper #2--Quality

There is a nationwide trend to make quality reporting on hospitals more accessible to the public. The term most often used is “transparency”. The goal is for patients to be able to make more informed decisions about their personal healthcare when they have information on indicators that compare one healthcare system or one physician to another.

Select a hospital in your hometown. If there is no information on the Hospital you select or if you do not have a hospital in your hometown, choose a larger referral hospital that people in your hometown use for care.

Search for information on the hospital you have chosen on one or all of the following sites:
- www.hospitalcompare.hhs.gov
- www.leapfroggroup.org
- www.healthgrades.com
- Joint Commission Quality Check--http://www.qualitycheck.org/consumer/searchQCR.aspx
- Health Insight - for hospital and home health state rankings-- http://www.healthinsight.org/performance/hh_rankings/limitations.html

The website for the individual hospital may have quality outcome information.

Then search for information on the hospital you have chosen to one other--a large system in the State (such as Clarian, St. Vincent’s, St. Francis, Community, etc. for Indiana) or to a local competitor of the hospital you have chosen.

Written assignment:

Compare the hospital you have chosen against the other hospital in written form. What kind of information is available? How specific is it? What diagnoses does it address? How does your hospital compare to the other? Does the hospital you chose have information related to patient satisfaction, patient safety, or clinical quality outcomes on its own website? How do you feel about your ability to judge the quality of the hospital based on the information provided? If you were going to have an elective procedure what kind of information would be helpful to you? What kind of information is needed to be an informed consumer? Be specific.